



FIELD SERVICE TECHNICIAN

With a specific focus on the AMI Attachments AXXIS® Tiltrotator, this Field Service Technician will travel throughout Canada and USA to perform installation, repairs and servicing of products to our customers in the field and/or Dealer shops.

The successful candidate will possess an exceptional customer-focused mentality, as well as the communication skills required to effectively address the needs and concerns of AMI customers in a friendly and professional manner.

A valid Ontario driver's license with a clean driver abstract and a valid Canadian passport are all requirements for this position, as 100% long-distance travel will be expected.

EDUCATION, KNOWLEDGE, SKILLS REQUIRED

- Technical certification or vocation training in relevant fields such as electrical or hydraulic
- 2-3 years' experience maintaining and repairing industrial/construction equipment
- Strong mechanical and technical aptitude
- Excellent problem solving skills and initiative-taking approach to troubleshooting
- Keen attention to detail
- Must have uncompromising workmanship standards
- Effective interpersonal and communication skills, with a customer-focused mindset
- Ability to safely and effectively use a variety of hand and power tools
- Must be able to work in adverse conditions (eg. Outside in poor weather)
- Experience with modern mobile equipment: construction, mining and/or agricultural equipment
- Experience with modern mobile hydraulics and the electronic control of mobile hydraulics (electro-hydraulic controls)
- Ability to work effectively both independently and as part of a team, always striving to maintain a positive attitude
- Willingness to work flexible hours, including evenings and weekends as necessary

RESPONSIBILITIES

AXXIS® Tiltrotator installations, requiring complete understanding of:

- pressure compensated pumps
- load sensing systems
- pressure compensated valves
- analog electronics (joystick rollers, etc)
- serial bus (canbus) communication
- pilot-actuated valves
- electro-proportional pilot valves
- proper adjustment of manual relief valves
- low speed high torque motors (gerotor/geroler)

Equipment Operation:

- Operate a wide range of tools and equipment, such as power tools, hand tools, and testing instruments, to perform maintenance and repairs
- Ensure all equipment and machinery are operated safely and in compliance with manufacturer specifications

Safety Compliance:

- Follow safety procedures, protocols and regulations to maintain a safe working environment for oneself and others
- Participate in safety training programs and maintain a good understanding of safety standards

Record Keeping:

- Maintain accurate records of maintenance activities including work orders, inspections and equipment logs
- Report any major issues, required repairs or potential improvements