

Job Description: Field Service Technician

The Field Service Technician will provide installation, repairs & servicing of our products to our customers (Dealers) in the field and/or Dealer Shop. Traveling throughout Canada and USA will be a requirement of this role. The successful incumbent will have an exceptional customer-focused mentality, effective communication skills to successfully address the needs & concerns of our customers in a friendly & professional manner.

The successful candidate must have a valid Ontario drivers license & clean drivers abstract. There may be some travelling in this position. The candidate must have a valid Canadian passport.

Education, Knowledge & Skills

- Technical Certification or vocation training in relevant fields, such as electrical, hydraulic
- 2-3 years' experience maintaining & repairing industrial / construction equipment.
- Strong mechanical & technical aptitude
- Ability to use a variety of hand & power tools.
- Excellent problem solving and troubleshooting skills.
- Strong attention to details and initiative-taking approach to troubleshooting
- Requirement for experience with modern mobile equipment: construction, mining, and/or agricultural equipment.
- Requirement for experience with modern mobile hydraulics and the electronic control of mobile hydraulics (electro-hydraulic controls).
- Must have uncompromising workmanship standards.
- Ability to work independently and as part of a team.
- Must be able to work in adverse conditions (such as outside in poor weather).
- Effective communication & interpersonal skills
- Must strive to maintain a positive attitude.
- Willingness to work flexible hours, including evenings & weekends when necessary.

Responsibilities

Routine Maintenance:

- Perform scheduled inspections and preventive maintenance tasks on equipment, machinery, and systems.
- Lubricate, clean, and adjust machinery and components to maintain optimal performance.
- Replace worn or damaged parts and components as needed.

Troubleshooting and Repairs:

- Diagnose and troubleshoot equipment malfunctions, electrical issues, and plumbing problems.
- Execute necessary repairs, which may involve welding, soldering, etc.
- Analyze and resolve mechanical, electrical, or structural issues efficiently.

Equipment Operation:

- Operate a wide range of tools and equipment, such as power tools, hand tools, and testing instruments, to perform maintenance and repairs.
- Ensure that all equipment and machinery are operated safely and in compliance with manufacturer specifications.

Safety Compliance:

- Follow safety procedures, protocols, and regulations to maintain a safe working environment for oneself and others.
- Participate in safety training programs and maintain a good understanding of safety standards.

Record Keeping:

- Maintain accurate records of maintenance activities, including work orders, inspections, and equipment logs.
- Report any major issues, required repairs, or potential improvements.

Record Keeping:

- Maintain accurate records of maintenance activities, including work orders, inspections, and equipment logs.
- Report any major issues, required repairs, or potential improvements.

We look forward to hearing from you! We thank everyone in advance for their interest in working with AMI Attachments; however due to the overwhelming number of responses we typically receive, only qualified applicants will be contacted. In accordance with the AODA, AMI Attachments is an equal opportunity employer. If you require accommodation please let us know during the recruitment process.

Job Types: Full-time, Permanent

Pay: \$33.00-\$36.00 per hour

Benefits:

- Dental care
- Disability insurance
- Extended health care
- Life insurance
- Vision care

Application question(s):

- Do you have a valid Canadian Passport?

Education:

- AEC / DEP or Skilled Trade Certificate (required)

Licence/Certification:

- Canadian passport (required)

Willingness to travel:

- 25% (required)

Work Location: In person